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# MASweb Fire Test

# Manual

Issue 20<sup>th</sup> November 2014



Welcome to MASweb, the Internet-browser based system for our clients which is designed to enable swift and easy on-line access to the Fire Test facility for your System or systems.

It is of benefit if you already use the Internet, and are familiar with utilising the Back and Forward buttons in Internet Explorer but it is not a requirement in order to use MASweb.

**This application allows customers to place their own system on test for Fire alarm signals only.**

**All the ARC needs is the account number and the listed user /Key Holder who will be carrying out the alarm system testing.**

**We will set up the secure username and password and issue this information along with the URL address for MASWEB once set up on our system.**

**All the End user customer will be able to do is place their system on test and view the test history there is no access to any other fields or reports under this application.**

***Should you wish to allow your customers to place their whole system on test e.g. for testing personnel Attack alarms on a commercial premise then please advise when contacting Southern Monitoring***

Being an Internet based system; MASweb does not require a specific Windows OS in order for you to gain access. However, it should be noted that MASweb does require you to use Microsoft Internet Explorer, v5.5 or above, in order to access the Internet. The use of any other browser, such as Mozilla or Opera, will result in loss of access to MASweb.

We hope that you will find this system to be of benefit to your business and we thank you for your continued custom.

## **1.0 Logging In to MASweb**

You will have already had your user name and 8 character password supplied with your installation pack for the MASweb application. In order to access the system, type the following into the Address bar on your Internet Explorer browser:

<https://www.smonweb.co.uk/>

You may wish to add this address to your Internet Explorer Favourites folder for easy repeat access.

If everything is working properly you should see the following screen.

If not you should contact the ARC Technical Support department on 0844 871 2223.

You will now see the MASweb Log-on page as displayed below:



Enter your username and password (As supplied by your Alarm Company or SMS Administration), and click on login and the Home Page will be displayed which allows access to all the permitted functions.

Note: Your user name and password control your privileges and determine your access to Masweb is strictly controlled by SMS Technical services and a 5 minute inactivity disconnection application is in Operation. If no data or reporting requests are received within 5 minutes the 5 minute disconnection application will run causing a break in the link to Masweb and users will have to log back onto the application.

### Placing your System on Test



once logged in you will be presented with your home page displaying your system or systems details.

Site General Information - TEST ACCOUNT DO NOT ACTION: CS# 888882 Site# 6797874

Site Information	Current Status	One-Click Reports
TEST ACCOUNT DO NOT ACTION	Status Description	<a href="#">Account Detail Report</a>
BERTS BUTCHERS	No Currently in Alarm Status	<a href="#">Account Summary Report</a>
2 GREENFIELD BUSINESS PARK	No Alarm Activity within 24 Hours	<a href="#">24 Hour Event History Report</a>
BRIDGEWATER SOM SM2 5JH	Yes Currently Open	<a href="#">30 Day Event History Report</a>
01460-256678	No Currently Closed	
	No Currently On Test <a href="#">Modify</a>	
	No Out of Service	
	0 Pending Changes	

[View On-Test History](#)

To place your Fire system on test for a defaulted 30 minutes click on the Modify tab this will present the following screen

**Account On-Test Status Modification - Test Account - See Technical: CS# 071999**

**NOT ON TEST**  
 Test Account - See Technical  
 Technical Support Dept  
 Southern Monitoring Services  
 Waterloooville, HAM PO7 7AJ  
 01606-33439  
  
**OUT OF NORMAL ZONE LIST**  
 Zone Status Comment  
 There are No Zones to Display.

Click on the bar named **PLACE ON TEST**  
 This will display the on test menu

**NOT ON TEST**  
 Test Account - See Technical  
 Technical Support Dept  
 Southern Monitoring Services  
 Waterloooville, HAM PO7 7AJ  
 01606-33439  
**ON-TEST CRITERIA:**  
 Expire Date \* 19/03/2011 01:03  
 Comment  
 Password \* Your login password is required to change the test status on an account  
[Select the Zones to be Placed on Test](#)

**Warning:** You are about to change the on-test status for this account.  
 If you are not completely sure you want to do this, please click the "Cancel" button.

Do you wish to proceed?

Enter your MASWEB Password into the box marked **PASSWORD**  
Any comment like Manager, Brian Testing and click the **Yes Proceed** button  
Ignore the **Select The Zones** as your Administration level only allows Fire as default.  
To place your system on test click on this Tab

**NOT ON TEST**  
Test Account - See Technical  
Technical Support Dept  
Southern Monitoring Services  
Waterloooville, HAM P07 7AJ  
01606-33439

**ON-TEST CRITERIA:**  
Expire Date \* 19/03/2011 01:03  
Comment Brian weekly test  
Password \* \*\*\*\*\* Your login password is required to change the test status on an account  
[Select the Zones to be Placed on Test](#)  
1

**Warning:** You are about to change the on-test status for this account.  
If you are not completely sure you want to do this, please click the "Cancel" button.

Do you wish to proceed?

You can now see your system Fire Zone 1 is on Test for a 30 Minute period (you may need to refresh the page to confirm change)

**ON TEST UNTIL 19/03/2011 01:03**  
Test Account - See Technical  
Technical Support Dept  
Southern Monitoring Services  
Waterloooville, HAM P07 7AJ  
01606-33439

**OUT OF NORMAL ZONE LIST**

Zone Status	Comment
1	On Test Expires : Mar 19 2011 1:03:00:000AM

You are now able to test your fire alarm System. Please be aware with the exception of your Fire signal all other alarms eg. Intruder or attack alarms are not on test if these are triggered the ARC will action these alarms

To check the signals have been sent to the ARC click on the home Icon  top RH corner or click on the banner over [site info](#)  
This will again present your home screen as below



Site General Information - TEST ACCOUNT DO NOT ACTION: CS# 888882 Site# 6797874

SITE INFORMATION	CURRENT STATUS	ONE-CLICK REPORTS
TEST ACCOUNT DO NOT ACTION	-->	<a href="#">Account Detail Report</a>
BERTS BUTCHERS	Status Description	<a href="#">Account Summary Report</a>
2 GREENFIELD BUSINESS PARK	No Currently in Alarm Status	<a href="#">24 Hour Event History Report</a>
BRIDGEWATER 50M SM12 5JH	No Alarm Activity within 24 Hours	<a href="#">30 Day Event History Report</a>
01460-256678	Yes Currently Open	
	No Currently Closed	
	No Currently On Test <a href="#">Modify</a>	
	No Out of Service	
	0 Pending Changes	

[View On-Test History](#)

Click on the [View On Test History](#) under Current Status



Site Info On-Test History List

Test Results - Test Account - See Technical: CS# 071999 Site# 6797352

Event Date	Zone	State	Event	Comment	User#	User Name
18/03/2011 15:28:21			Clear Test	Category WEB3 Cat: WEB3	WEB	Harry changes
18/03/2011 15:26:37	1		Restore Fire Restore			
18/03/2011 15:26:30	1	Alarm	Fire Both Site No's First			



To clear the Test either leave to automatically go back on Monitoring once the 30 minutes has expired or click on Site Info on the banner to present the below home screen



Site General Information - Test Account - See Technical: CS# 071999 Site# 6797352

SITE INFORMATION	CURRENT STATUS	ONE-CLICK REPORTS	MAILOUT RECIPIENTS
Test Account - See Technical	Status Description	<a href="#">Account Detail Report</a>	
Technical Support Dept	No Currently in Alarm Status	<a href="#">Account Summary Report</a>	
Southern Monitoring Services	No Alarm Activity within 24 Hours	<a href="#">24 Hour Event History Report</a>	
Waterloooville HAM PO7 7AJ	Yes Currently Open		
01606-33439	No Currently Closed		
07768-123669	No Has Pending Service Jobs		
	No Currently On Test <a href="#">Modify</a>		
	No Out of Service		
	No Currently in Collections		
	0 Pending Changes		
	Service Jobs		
	<a href="#">View Open/Close Status</a>		
	<a href="#">View On-Test History</a>		

Click on the Modify Test again

Site Info

**Account On-Test Status Modification** - Test Account - See Technical: CS# 071999 Site# 6797352

**ON TEST UNTIL 18/03/2011 16:31**

Test Account - See Technical  
Technical Support Dept  
Southern Monitoring Services  
Waterlooville, HAM P07 7AJ

01606-33439

Clear Test

**OUT OF NORMAL ZONE LIST**

Zone Status Comment

There are No Zones to Display.

Click on clear Test

You can then exit the Masweb Customer Fire Test application by clicking on the open

Door Icon  at the top RH corner of the screen or closing your Browser

