

SMS Remote Reset App





System Requirements: -

To install Parallels Client, you must have an iOS device with iOS version 13.0 or later. Note: To learn how to check the version of iOS on your device, please refer to the device manufacturer's documentation.

Installation Procedure: -



Navigate to the App Store from your iOS device and search for PARALLELS CLIENT. Please see the graphic to assist you to ensure the correct app is selected. Click on Install to download the App to your iOS device.

- 1 Open Parallels Client on your iOS device.
- 2 Tap the **Plus** icon + in the top right corner.
- 3 Enter Server Address as: **resethub.co.uk** as per screenshot.
- 4 Click Next.
- 5 Username: Enter reset
- 6 Password: SMSr3s3t
- 7 Click Connect or Done

Troubleshooting

Under Connection Settings (Check as per right screenshot)

Back New RAS Con	nection Connect	Seck Connection Settings	Connect
Friendly Name	recethub co uk	Connection Mode	Gateway >
Friendly Name	Tesethub.co.uk	Secure Connection	
Sonior Address	reset hub co uk	Port	443
Server Address	resettub.co.uk	Secondary Connections	>
Authentication Type	Credentials >		
Username	reset	Server Authentication	Warn >
Password	SMSr3s3t 🕲	Proxy	Disabled >
		Connection Timeout	60
Connection Settings	>	Reconnect If Connection Is Dropped	
Advanced Settings	>	Multifactor Authentication	>

Now you should see the connection you just created.

Once pressed and if the connection was successful, you will see the published resources that you can use. If you receive an error, verify that the connection and logon information is entered correctly and try again.



By using finger gestures, the size can be centred and enlarged to suit.

The 📰 keyboard icon is used to enter the numbers required into the respective Reset program.



System Requirements: -

To install Parallels Client, you must have an Android device with Android version 8 or later. Note: To learn how to check the version of Android on your device, please refer to the device manufacturer's documentation.

Installation Procedure: -



Navigate to Google Play the App Store from your Android device and search for PARALLELS CLIENT. Please see the graphic to assist you to ensure the correct app is selected. Click on Install to download the App to your Android device.

- 1 Open Parallels Client on your Android device.
- 2 If you had the Parallel's legacy app then clicking migrate will transfer connections across
- 3 Tap the <u>**Plus</u>** icon + in the top right corner.</u>

4 Ensure Remote application server is selected

Remote Application S

5 Under Friendly name: Enter SMS Reset

- 6 Primary Server: Enter resethub.co.uk
- 7 Username: Enter reset
- 8 Password: SMSr3s3t
- 9 Under connection Port numbers can be left at 443 and
- Connection Mode as Gateway
- 10 Click Connect

× New connection	
Remote Application Se.	
General	
Friendly name	
Server address	
required	
User name	
required	
Password	
Connection	~

Now you should see the connection you just created.



If the connection was successful, you will see the published resources that you can use. If you receive an error, verify that the connection and logon information is entered correctly and try again.



By using finger gestures. i.e Click and hold the menu can be centred and enlarges to suit.

The keyboard icon is used to enter the numbers required into the respective Reset program.

In order for the in phone keyboard to work go to settings in the main screen.



Ensure that the option for use PC keyboard is selected.

← Settings	
User input	
Send Unicode characters	
Enable Touch Mode in Microsoft Office	
Swap mouse buttons	
Use PC keyboard	
PC keyboard layout English (U.S.)	
Application shortcuts	
Group according to connections	
Recreate "Shortcuts" folder	

This is to ensure the keyboard functionality works as intended.

Installing Parallels Client – Windows Client



System Requirements: -

To install Parallels Client, you must have the following operating system installed. Windows 8 or Windows 10.

Note: To learn how to check the version, please refer to the device manufacturer's documentation.

Installation Procedure: -

- 1 Make sure you are logged into your computer as a user with administrative privileges
- 2 Download the latest client at https://www.parallels.com/uk/products/ras/download/client/
- 3 On the Welcome page of the installation wizard, click Next.
- 4 Read & Accept the License Agreement and click **Next**.



- 5 Select the folder where you want to install Parallels Client and click Next.
- 6 Under SSO Installation. Leave as the default of No and click Next.

Parallels Client-64 bit Setup		-	– ×
SSO Installation			
Setup is going to install/update RAS Sin When this component is installed your o	gle Sign-On compone redentials will be use	ent. d automatically.	
Note that this component may conflict v	with your existing aut	thentication metho	od.
O Install Single Sign-On component			
Do not install Single Sign-On compo Do not install Single Sign-On compo Sign-On compo	onent		
	Back	Next	Cancel

7 Click Install to complete the installation

8 When the installation is complete, click **Finish** to close the wizard and start Parallels Client for Windows.

9 After you manually install Parallels Client and run it for the first time, you'll be asked if you would like to configure a new connection. Click **Yes**. This will open the New connection dialog.



10 Use the following settings:	New Connection ? X
Server: resethub.co.uk	Access your apps and desktops by providing your work email or server address. resethub.co.uk Create RDP Connection Instead Next Cancel
Connection Mode: Gateway SSL Mode 11 Click OK .	Parallels Client - Connections File Applications Sessions Tools View Help Image: Connections Image: Connections
12 Use the following settings: Authentication Type: Credentials	Authentication type: Credentials ✓ Username: reset Password: •••••••••
Username: Enter reset	Connect Cancel Options >>
Password: SMSr3s3t	

13 Click **Connect** If the connection is successful, you'll see the main Parallels Client window where your connection(s) and published resources are displayed.



Note: When entering numbers for Resets. Only use the numbers along the top of the keyboard are enabled. Any keyboards with separate number pads are disabled.

Installing Parallels Client – MAC Client



System Requirements: -

To install Parallels Client, you must have the following operating system installed. OS X 10.13 or later, 64-bit Processor

Note: To learn how to check the version, please refer to the device manufacturer's documentation.

Installation Procedure: -

1 Make sure you are logged into your computer as a user with administrative privileges

2 Click on the Apple (icon. Or go the Mac App Store and search for Parallels Client and then click Get > Install App. (Your Apple ID may be required dependent on your security settings)



3 Follow the instructions and install the app on your Mac.

4 Once installed Parallels Client and run it for the first time, you'll be asked if you would like to configure a new connection. Click **Add**. This will open the New connection dialog.



5 Select Parallels Remote Application Server option.



6 Use the following settings: \times New Connection ? || Parallels' Server: resethub.co.uk Connection Mode: Gateway SSL Mode resethub.co.uk Server: Friendly Name: SMS Reset Gateway SSL Mode Connection SMS Reset Friendly name: 7 Click OK. OK Advanced settings >

8 A connection Icon will be shown in the Connections Window.

		Parallels Client - Connections	Q All Connections
▼ CONNECTIONS	SMS Reset		

9 Double click the newly created 'SMS Reset' icon

10 Enter the following User Credentials and check the 'Save Password' box and click on Login.

		😫 🔳 🖒 🔍 All Connection
	()	Login
		Username: reset
۶t		Password:
		Login

11 Click on the relavant Application option to launch.

12 Note: When entering numbers for Resets. Only use the numbers along the top of the keyboard are enabled. Any keyboards with separate number pads are disabled.

